FREQUENTLY ASKED QUESTIONS

- **Q:** Are samples available for testing?
- A: Yes, please contact sales at sales@knobsource.com or 800-566-2774.
- **Q:** Do you have minimums to order?
- A: For stock items we have a minimum \$100 invoice. Typically, we stock all knobs in their published sizes in black. If color is required and parts are not stock, we have a 1000 piece minimum to manufacture. We stock colorant on red, yellow, white, and gray.
- **Q:** How are the knobs assembled to the screws?
- A: Knobs can be assembled to the screw with a vise, arbor press, or fixture. These parts cannot be assembled by hand. Fixtures are available for sale.
- **Q:** Do knobs need to be glued onto the screws?
- A: Glue is not required. It is a tight fit between the screw head and knob casing.
- **Q:** In cases where I purchase the knob assembled to a screw, do I have to worry about the knob and screw coming apart?
- A: When parts are assembled properly the thumb screw will have more than adequate strength for most common hand manipulated applications.
- Q: What is the stable temperature range for press on knobs and what material are they made of.
- A: Knobs are molded of acetal resin. We recommend that you do not use them in places that reach anything above 180 degrees.
- Q: Are press on knobs made using a UV light stablized material?
- A: No. Knobs will fade when subjected to direct sun light.
- Q: Socket head caps screws are typically made to a 3A gage. Can I get them with a 2A thread?
- A: Parts are not available off the shelf with a 2A thread. This doesn't really pose much of a problem as long as the design engineer is aware of it. Class 3A taps are extremely common and readily available. These parts are typically sold in an alloy plain or stainless steel material. Please note, when the screw is to be plated parts may not gage but they should still take the mating part.